



*The Eftia ProServ team brings your organization the full knowledge and power of our combined telecommunications and software development experience. With needs assessment, implementation, data migration, knowledge transfer and support, Eftia ProServ provides fast, effective services to optimize systems, minimize costs and maximize profitability.*

## EFTIA PROSERV : SERVICE PACKAGES

# OSS SELECTION WORKSHOP

## Clarifying Requirements for an OSS

An OSS can optimize your resource use, minimize your network provisioning costs and maximize your productivity. But choosing the right OSS is a critical task with complex criteria. OSS Selection Workshop will pinpoint your OSS requirements using a detailed procedure that clarifies your options.

The OSS Selection Workshop outlines the technology and configuration items you will need to address your business and operational needs. Areas considered include:

Architectural options	Distributed or centralized architecture
Scalability	Licensing
Network requirements	Integration capability
Configuration	Business process
Data migration	Development languages
Web access	Reporting
Training	Support
Implementation	Product roadmap

### Easy Access to the Eftia ProServ Team

The Eftia project manager, process experts and other key personnel associated with the OSS Selection Workshop service package will meet with you to preview the assessment process and to answer your questions. A review meeting with the Eftia team will outline the findings detailed in the OSS Selection Workshop and discuss future activities.

### Thorough Documentation

The OSS Selection Workshop document captures your OSS requirements as identified during the workshop.

### Discount Services

The OSS Selection Workshop service package includes a ten percent discount on the optional purchase of ten person days of Eftia ProServ time towards future services.

### Your Involvement

Participation by affected stakeholders in the OSS Selection Workshop process ensures that we receive critical information that describes your OSS requirements.

